

SEBASTIAN TORRES SIERRA

Full-Stack Developer & Network Engineer | CCNA Certified

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PROFESSIONAL SUMMARY

Full-Stack Developer and CCNA-Certified Network Engineer with 3+ years of experience designing, building, and deploying scalable web applications and network infrastructures. Proficient in both frontend and backend development, with hands-on expertise in JavaScript, PHP, SQL, HTML5, CSS3, Bootstrap, and Tailwind CSS. Experienced in e-commerce operations and sales logistics automation, with 600+ completed sales on eBay USA for the automotive parts sector. Skilled in IT support, hardware troubleshooting, and process automation using Google Apps Script. Adept at working with local and remote clients, managing end-to-end projects, and delivering reliable tech solutions. Fast learner, proactive team player, and strong communicator in English and Spanish.

TECHNICAL SKILLS

Frontend Development: HTML5, CSS3, JavaScript, Bootstrap, Tailwind CSS, Responsive Design

Backend Development: PHP, REST APIs, Server-Side Logic, Application Architecture

Databases: MySQL, SQL, Database Design, Query Optimization, Auditing

Networking: Cisco CCNA, Switching, Routing, Network Configuration, LAN/WAN

E-commerce & Logistics: eBay Seller Operations, Order Management, Sales Logistics Automation, Inventory Tracking

Automation: Google Apps Script, Workflow Automation, Process Optimization

IT Support: Hardware Troubleshooting, PC/Laptop Repair, Technical Documentation

Tools & Platforms: Git, cPanel, Linux CLI, VS Code

Soft Skills: Problem-Solving, Teamwork, Multitasking, Remote Collaboration, Fast Learner

WORK EXPERIENCE

IT Assistant

ALTOCARS LLC — Car Parts & Accessories | Remote | 2024 – Present

- Completed 600+ sales over 2 years on e-commerce platforms including eBay USA, managing listings, order processing, and customer communication for automotive parts and accessories.
- Designed and developed an automated sales logistics system, streamlining order tracking, fulfillment coordination, and inventory management, and reducing manual processing time.
- Provided ongoing IT support for the company's e-commerce operations, ensuring platform reliability and resolving technical issues.
- Analyzed sales data to identify high-performing products and optimize listing strategies.

Freelance Full-Stack Developer

Self-Employed — Remote & Local Clients | 2022 – Present

- Developed full-stack web applications from prototyping to deployment, handling both frontend interfaces and backend logic using HTML5, CSS3, JavaScript, PHP, and MySQL.
- Built responsive, SEO-friendly interfaces using Bootstrap and Tailwind CSS, prioritizing user experience and cross-device compatibility.
- Designed and optimized relational databases in MySQL, including schema design, query optimization, and data auditing.
- Created workflow automations using Google Apps Script, reducing manual tasks and improving operational efficiency for clients.
- Managed end-to-end project delivery for local and remote clients, including requirements gathering, development, testing, and deployment.
- Documented technical processes, bugs, and solutions to build reusable knowledge bases for future maintenance.

IT Support Technician

Independent Contractor — Maracaibo, Venezuela | 2022 – Present

- Diagnosed and resolved hardware and software issues on PCs and laptops for local clients, reducing device downtime.
- Performed systematic troubleshooting following structured diagnostic processes to identify root causes.
- Documented all repairs, failure patterns, and solutions to build a reference library for recurring issues.
- Provided technical guidance to clients, improving their ability to prevent future hardware problems.

EDUCATION

B.Sc. in Computer Engineering

Dr. Rafael Belloso Chacín University (URBE) — Maracaibo, Venezuela | 2020 – 2024

CERTIFICATIONS

Cisco Certified Network Associate (CCNA) — Cisco Systems | 2026 — Active

IT Essentials — Cisco Networking Academy | 2023

Advanced English Certification — CEVAZ Language Institute

LANGUAGES

Spanish — Native | English — Advanced (B2/C1)